

Product Designer with 5+ years of experience across spatial and digital products; web, mobile, SaaS, and AI-enabled consumer experiences. Skilled in user-centered design, IA, interaction design, wireframing, prototyping, usability testing, and design systems. Experienced partnering with Product, Engineering, and stakeholders to simplify complex workflows and deliver accessible, polished experiences with measurable user impact.

TECHNICAL SKILLS

Interaction Design: User-Centered Design, Information Architecture, User Flows, Journey Mapping, Wireframing, Interaction Patterns, Responsive Design, Mobile UX, Visual Design, Accessibility
Prototyping & Tools: Figma, Protopie, Auto Layout, Component Variants, micro-interactions, High-Fidelity, Useberry, Sketch, Adobe Creative Cloud
Research & Validation: User Research, Usability Testing, Qualitative Research, Research Synthesis, Competitive Analysis, A/B Testing, User Feedback
Collaboration: Engineering Partnership, Design Critique, Design Reviews, pitch decks, Developer Handoff
Systems & Delivery: Design Systems, Component Libraries, Design Specifications, Design QA, Jira
AI Workflows: AI-Assisted Prototyping, Figma Make, Stitch, Replit, Claude Design, Claude Code fundamentals

CURRENT WORK EXPERIENCE

DECIBLE AI // Product Designer

Enterprise SaaS | B2B | Voice AI | In Deployment

Bay Area
May 2026-Present

- Defined MVP scope with founders and led end-to-end design for a **real-time voice-AI operations interface** supporting restaurant staff.
- Translated AI-captured orders into **actionable operator workflows**, defining live order states, staff intervention, exception handling, and point-of-sale handoff. Defined **UX, interactions patterns and component inventory**.
- Contributed to production of **cross-channel marketing** assets across LinkedIn, Facebook, and Instagram, translating complex AI solutions into accessible visuals to support brand visibility and audience engagement
- Drove the product to **active pilot deployments in** restaurants with interactive prototypes to communicate AI ordering to prospective stakeholders

Voice AI Agent Configuration Design | Internal Ops Tool | Shipped

Oct 2025-Apr 2026

- Configured the agent setup and conversation layer within Lead Connector’s native Voice AI builder, translating business goals into role definition, supported intents, information-capture requirements, fallback behavior, escalation paths, and call-closing logic for restaurant industry use case
- Tailored business-specific Voice AI behavior** by structuring prompt architecture, knowledge, native actions, and while clearly separating agent-experience work from native AI, telephony, and platform infrastructure.
- Validated 8+ in-house AI agents**; supporting migration from a 3rd Party platform and greater operational control.

THINK ROUND Inc. // UX UI Designer

Consumer wellness web platform | B2C | In progress

Feb 2026- Present
San Francisco, CA

- Designed end-to-end UX for a 0→1 consumer-facing web platform, translating user needs and competitive insights into personas, user journeys, information architecture, and scalable content structures.
- Planned a phased **discovery-to-purchase experience**, connecting educational content with future e-commerce functionality to create a seamless **learn-to-buy journey**
- Curated content discovery workflows using behavioral principles, visual hierarchy, and interaction design to reduce cognitive load and improve session depth and return visits.
- Created a modular UI design system** ensuring consistency and ran **A/B tests** on key interaction patterns

PROJECTS

AI-native Travel OS App | self-initiated POC | Consumer iOS App

Aug 2026

- Designed and rapidly prototyped** an AI-native iOS travel companion that transforms fragmented trip information into a personalized itinerary and contextual daily journey

Food Order App | Bootcamp POC | DTC

Oct-Dec 2025

- Designed a responsive iOS ordering experience** for movie goers using user research, HIG and interaction principles reducing checkout steps by 30% and transaction time by approx. 6 mins. To improve conversion

PREVIOUS WORK EXPERIENCE

HMC Inc. // UX Designer

Oct 2022-Oct 2025, San Jose, CA

- Led UX-informed design for **6+ complex**, multi-stakeholder **healthcare & education projects ~\$8M-\$200M+**, designing navigation systems and user touchpoint flows to reduce friction & improve clarity
- Facilitated stakeholder journey mapping to identify pain points & translated clinical, operational requirements into streamlined, experiences. Applied ADA (WCAG-equiv.) standards to **reduce design revisions by 20%**

MASON Inc. // Designer

Aug 2021-Sep 2022, San Carlos, CA

- Led design delivery for \$10M+ projects, accelerating timelines by **15% (\$120K–\$260K in operational gains)**; reduced project delays by 20% through rigorous QA checkpoints & increased stakeholder **approval speed by 40%**

EDUCATION

- Google – Product and UX Design Professional** CertificateJul 2025 - Dec 2025
- California College of Arts** (Masters Adv. Arch. & Design)Sep 2020 - Jul 2021